

Hospice at Home Availability

We work 7 days a week from
8.30 a.m. - 4.30 p.m.
52 weeks of the year, including Bank Holidays.

24 Hours Advice Line

The Hospice also offers a 24 hour Advice Line for
professionals and carers.

Advice will be offered by experienced senior hospice nurses
with the support of doctors.

Advice is offered according to symptom management
guidelines, knowledge and experience

***If you require this leaflet in an alternative
format or language please speak with a
member of staff***

**For further information
contact:**

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Bolton Hospice
caring from the heart

HOSPICE AT HOME

**Information for
patients
and relatives**

Review: April 2012

Many people who are seriously ill and nearing the end of their lives prefer to be cared for at home surrounded by their family and friends. Hospice at Home can work closely with District Nurses; GP's and Macmillan nurses to help make this possible.

THE HOSPICE AT HOME TEAM

The aim of the team is to take the Hospice philosophy into the home environment. We are also keen to work collaboratively with community teams and care homes. It is a small team of 2-3 nurses who have knowledge and experience in specialist palliative care we are supported by senior nurses and medical staff and are based at the Hospice.

HOW ARE PATIENTS REFERRED?

Any healthcare professional from all areas of Bolton can refer to Hospice at Home. However a discussion with the patients District Nursing Team takes place before any action is taken.

REFERRALS FROM CARE HOMES?

The team also take referrals from Care Homes who may need support/education/advice with end of life issues

RESPONSE

Once a referral is received we respond as quickly as possible, this is usually between 24-48 hours. We will contact by telephone and will arrange to do an assessment

WHO IS ELIGIBLE FOR HOSPICE AT HOME SUPPORT

The service is offered to any patient with advancing disease or life-limiting illness who

- May be in the final weeks of life and prefer` to remain at home/care home
- May have complex palliative needs
- May need help over a crisis period to prevent Admission to hospital
- Requires support with management of symptoms
- May need support on discharge from hospital or Hospice to home/care home
- Requires emotional and spiritual support and this is extended to carers.

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