



Bolton Hospice
caring from the heart

Our 2024 Achievements

We're pleased to share some of our key milestones and achievements from 2024

January

- We received the Clinical Research Network's **Certificate of Achievement for Greater Manchester** for our contribution to the CHELsea II clinical trial.
- Chief Executive **Dr (h.c.) Leigh Vallance** was interviewed for a **BBC North West Tonight** feature on the government's 'not fit for purpose' funding model.
- **Hannah Holmes** returned to the hospice in her new role as **Education & Development Lead**.

February

- **Vikki Hutchinson** took up her new role as **IPU Service Lead** and **Lisa Tate** began her new role as **Head of Clinical Services**, leading nursing across all hospice services.
- We sent a group of supporters to **trek the Sahara Desert**, and they raised over £80,000 in sponsorship!

March

- Received excellent feedback about the hospice in the **Pulmonary Fibrosis Support Group AGM report**.

April

- The **Care Quality Commission** published their report following an on-site inspection in Dec 2023, with **excellent feedback about the care and support provided by our teams** and rating all areas of the hospice as **Good**.
- The senior leadership restructure was completed with **Alice Atkinson** taking up her new role as **Deputy CEO**, and **Felicity Ransom** and **Adrian Vickers** taking up their new roles as **Head of Marketing & Communications** and **Head of Income Generation**.
- Achieved our long-term goal of **10,000 members playing our weekly lottery**.

May

- Deputy CEO **Alice Atkinson** represented the hospice sector at a reception in the **Houses of Parliament** to highlight the **manifesto for palliative and end of life care** ahead of the general election.

- CEO **Dr (h.c.) Leigh Vallance** presented at a seminar hosted by **The King's Fund** on **Integrated Care Systems** from a Voluntary, Community and Social Enterprise sector perspective.
- Trustee **Andy Morgan** became the **Mayor of Bolton** for 2024-25.

June

- **Lisa Ridgely** took up her new post as **Wellbeing Hub Sister**.
- We hosted an **exhibition of patient Andrew's artwork** in the Wellbeing Hub to mark **global MND awareness day**.
- A team of staff across the hospice took part in **Bolton's 5K Night Run**.

July

- We received **very positive feedback from both staff and volunteers** as part of the **Birdsong Survey**, with improvement in 18 areas according to our staff and 4 areas according to our volunteers, since the last survey two years ago.
- We added new prizes, extra chances to win and a new rollover to our **weekly lottery** in part of a **major change to the cost of playing from £1 to £2**, generating an **extra £84,000** so far.
- Trustees **Judith Bromley** and **Sam Sherrington** were awarded **honorary doctorates** by the University of Bolton.

August

- We were shortlisted in the **Environmental & Sustainability category** at the **2024 Bolton Business Awards** in recognition of our efforts to reduce our impact on the environment.
- We hosted an **'Ice Cream Sunday' event** together with **Create Bolton** at the **Wellbeing Hub**, showcasing Murmuration – a display of hand-woven starlings created by patients.

September

- Our **Astley Bridge Shop & The Old Bank Café** won the **North West region** category in the Charity Retail Association's inaugural **UK's favourite charity shop awards**.
- We brought back our popular **Bubble Rush** event for the first time since 2019, raising over **£40,000**.
- The education team secured funding of **£50,000** from the Integrated Care Board to provide education to support an **increase in the number of people in Bolton with an Advance Care Plan**.
- We held our first ever **pre-loved fashion event** at the University of Bolton.

October

- We launched our new **Staff Wellbeing Programme**, a collaborative project aiming to improve wellbeing support for staff, led by **Dr Jenny Short**.
 - MP for Bolton West **Phil Brickell** mentioned Bolton Hospice in **Prime Minister's Questions** during Hospice Care Week, urging the Prime Minister to provide fairer funding for hospices.
 - We shared our first ever **impact report video** at our AGM.
 - We hosted a very successful **Diwali open day** event in the Wellbeing Hub, bringing new members of our community into the hospice.
 - Achieved excellent rankings once again in the national **Charity Shops Survey** – **1st for profitability** and **2nd for income growth**.
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November

- We opened two additional inpatient beds, **increasing from 10 to 12** for the first time since **INSERT DATE**.
 - Following the House of Commons vote in favour of the **Assisted Dying Bill**, we reiterated our position to **neither hasten death nor prolong life** and committed to further debate and discussion on this topic next year.
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December

- Achieved **record takings at our charity shops**, with almost **£45,000** taken in a single week.
 - Hosted our **biggest ever gathering of volunteers**, with over 200 joining us for a Christmas Party at Bolton Town Hall.
 - **Simon Richardson** completed his two-year transition project research with a report to help shape future improvement of palliative and end of life care for people with **learning disabilities and autism**.
 - The government announced a **£100 million capital funding boost for hospices** over two years – a huge step forwards in securing a fairer funding deal.
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Thank you to every single member of our staff and volunteer team for making all of this possible!